

Terms and Conditions

Last Modified: May 30, 2025

Welcome to Original Health Blueprint LLC ("we," "us," "our," or "USB"), a peptide therapy clinic offering medically supervised health and wellness services. By accessing or using our services—whether through our website, mobile platform, telehealth services, or in-person ("Services")—you agree to be bound by these Terms and Conditions ("Terms"), together with our Privacy Policy and any other terms referenced in these agreements. Please read them carefully, as they govern your use of our services and form a legally binding agreement. THE TERMS ALSO CONTAIN A MANDATORY INDIVIDUAL ARBITRATION AND CLASS ACTION/JURY TRIAL WAIVER PROVISION THAT REQUIRES THE USE OF ARBITRATION ON AN INDIVIDUAL BASIS TO RESOLVE DISPUTES RATHER THAN JURY TRIALS OR CLASS ACTIONS.

1. Company Information

Our services are owned and operated by:

Original Health Blueprint LLC

P.O. Box 43251, Birmingham, AL 35243

Email: support@myhealthblueprint.com

2. Medical Disclaimer

We provide peptide therapy, medically supervised weight loss, and wellness programs under the supervision of licensed healthcare providers. These services are not a substitute for personalized medical advice from your primary healthcare provider. We strongly recommend consulting your physician before starting any peptide therapy or health-related program, as treatments may carry risks, including side effects or adverse reactions.

Peptide therapy may involve off-label use of medications or compounded peptides, which are subject to variability in quality and efficacy. You acknowledge that our services are not guaranteed to produce specific health outcomes.

We do not provide emergency medical care. In case of a health emergency, call 911 or seek immediate medical attention.

3. Eligibility and Use

To use our services, you must:

- Be at least 18 years old.
- Reside in a U.S. state where our providers are licensed to practice (contact us for eligible states).
- Provide accurate, complete, and current personal and medical information.

By signing up or engaging with our Services, you certify that you meet these criteria and that all information provided is truthful. We reserve the right to refuse or terminate services if eligibility requirements are not met.

4. Informed Consent

Before receiving peptide therapy or other treatments, you must provide informed consent, acknowledging:

- The potential risks, benefits, and alternatives of peptide therapy, including side effects, off-label use, and variability in compounded medications.
- The need for ongoing monitoring and compliance with treatment plans.
- That treatment outcomes are not guaranteed.

Consent may be provided through a signed agreement, electronic acknowledgment during signup, or as part of your consultation process.

Contact support@myhealthblueprint.com for details.

5. User Obligations and Conduct

You agree to:

- Provide accurate and complete personal and medical information, including health history, current medications, and allergies.
- Follow treatment plans and instructions provided by our healthcare providers.
- Use medications only as prescribed and not share, resell, or misuse them.
- Notify us promptly of any adverse reactions or changes in your health status.
- Comply with all applicable laws and these Terms.

You are solely responsible for the accuracy of the information you provide. Providing false, omitted, or misleading information may result in health complications, termination of services, or other consequences, for which you assume full responsibility.

6. Health Risks and Limitation of Liability

Peptide therapy and related treatments carry inherent risks, including but not limited to side effects, allergic reactions, or lack of efficacy. While we take all reasonable steps to provide safe and effective care in accordance with medical standards, you acknowledge and accept these risks by using our services.

To the fullest extent permitted by law, OHB, its owners, employees, contractors, affiliates, and web designers shall not be liable for any direct, indirect, incidental, special, or consequential damages, including but not limited to health complications, side effects, or death, arising from:

- Your use of our services, website, or telehealth platform.

- False, omitted, or misleading information provided by you.
- Services provided by third-party providers (e.g., laboratories, pharmacies, delivery services).
- Any errors, omissions, or delays in service delivery.

Our total liability, if any, shall not exceed the amount paid by you for the services in question regardless of the negligence of OHB, even if we have been advised of the possibility of damages. The limitations in this section do not purport to limit liability or alter your rights as a consumer that cannot be excluded under applicable law. Because some state or jurisdictions do not allow the exclusion of or the limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability shall be limited to the extent permitted by law. This provision shall have no effect on our choice of law provision set forth below.

7. Regulatory Compliance

We comply with:

- The Health Insurance Portability and Accountability Act (HIPAA) for safeguarding your Protected Health Information (PHI).
- U.S. Food and Drug Administration (FDA) regulations, including those governing compounded medications and off-label use.
- Alabama state laws and applicable telehealth regulations in states where we operate.

If you access our services via telehealth, you acknowledge that our providers are licensed in the state where treatment is provided, and services may not be available in all states due to licensing restrictions.

8. Privacy Policy

All personal and medical information collected is handled in accordance with our [Privacy Policy](#), which outlines how we collect, use, disclose, and protect your data in compliance with HIPAA and other laws. Review the Privacy Policy before using our services.

9. Third-Party Services

We may refer you to third-party providers, such as laboratories (e.g., LabCorp), compounding pharmacies, or delivery services, for tests, medications, or other services. These providers are vetted for quality and compliance, but we are not responsible for their practices, services, outcomes, or errors. Use of third-party services is at your own risk, and you should review their terms and policies.

10. Payment and Refund Policy

You agree to pay all fees for services, including consultations, medications, and lab work, as outlined during signup or consultation. Payment terms, including recurring charges for ongoing treatments, will be communicated in advance.

Refunds:

- Refunds may be issued for unfulfilled services (e.g., canceled consultations) at our discretion.
- No refunds will be provided for medications once dispensed or for services already rendered.
- To request a refund, contact support@myhealthblueprint.com within 7 days of the charge.

Non-payment may result in suspension or termination of services.

11. Termination of Services

We may suspend or terminate your access to our Services at our discretion, with or without notice, for reasons including but not limited to:

- Non-compliance with these Terms or treatment plans.
- Providing false or misleading information.
- Misuse or resale of medications.
- Non-payment of fees.
- Conduct that poses a safety or legal risk to the clinic or others.

Upon termination, you must cease using our services, and any outstanding fees remain payable. We will notify you of termination via email or other reasonable means.

12. Changes to Terms

We reserve the right to update these Terms at any time to reflect changes in our practices or legal requirements. Updates will be posted on our website with a revised effective date and communicated to users via email or a website notice. Continued use of our services after changes constitutes acceptance of the revised Terms.

13. Indemnification

You agree to indemnify and hold OHB, its parents, subsidiaries, affiliates, officers, employees, agents, partners and licensors (collectively, the "**OHB Parties**") harmless from any losses, costs, liabilities, and expenses (including reasonable attorneys' fees) relating to or arising out of: (a) your use of, or inability to use, our Services; (b) your violation of the Terms; (c) your violation of any rights of another party; or (d) your violation of any applicable laws, rules or regulations. We reserve the right, at our own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with OHB in asserting any available defenses. This provision does not require you

to indemnify any of the OHB Parties for any unconscionable commercial practice by such party or for such party's fraud, deception, false promise, suppression or omission of any material fact. You agree that the provisions in this section will survive any termination of your account or use of the Services.

14. Governing Law and Dispute Resolution

By agreeing to the Terms, you agree that you are required to resolve any claim that you may have against OHB on an individual basis in arbitration, as set forth in this Arbitration Agreement. YOU AGREE TO WAIVE ANY RIGHT TO A JURY TRIAL OR TO PARTICIPATE IN A CLASS ACTION. This will preclude you from bringing any class, collective, or representative action against OHB, and also preclude you from participating in or recovering relief under any current or future class, collective, consolidated, or representative action brought against OHB by someone else.

Any disputes arising from these Terms or your use of our Services shall be resolved through:

- **Informal Negotiation:** Contact us at support@myhealthblueprint.com to resolve issues amicably.
- **Arbitration:** If unresolved, disputes shall be settled by binding arbitration in Jefferson County, Alabama, under the rules of the American Arbitration Association. Each party shall bear its own costs.

Except as set forth in this Section, all matters relating to the Services and these Terms and any dispute or claim arising therefrom or related thereto (in each case, including non-contractual disputes or claims), shall be governed by and construed in accordance with the internal laws of the State of Alabama without giving effect to any choice or conflict of law provision or rule (whether of the State of Alabama or any other jurisdiction). Unless you and Optimize Life agree otherwise in writing, YOU WAIVE ANY AND ALL OBJECTIONS TO THE EXERCISE OF JURISDICTION OVER YOU BY SUCH COURTS AND TO VENUE IN SUCH COURTS.

15. Notice

To the extent that OHB is required to or may elect to give notice under these Terms or otherwise, OHB may give notice by means of a general notice through OHB's website, electronic mail to your email address associated with your account, or by written communication sent by first class mail or pre-paid post to any address connected with your account. Such notice shall be deemed to have been given upon the expiration of 48 hours after mailing or posting (if sent by first class mail or pre-paid post) or 12 hours after sending (if sent by email). You may give notice to OHB, with such notice deemed given when received by OHB, at any time by first class mail or pre-paid post to our registered address, c/o OHB, P.O. Box 43251, Birmingham, AL 35243.

16. Waiver and Severability

No waiver by OHB of any term or condition set forth in these Terms shall be deemed a further

or continuing waiver of such term or condition or a waiver of any other term or condition, and any failure of us to assert or enforce a right or provision under these Terms shall not constitute a waiver of such right or provision unless acknowledged and agreed to by us in writing.

If any provision of these Terms is held by a court or other tribunal of competent jurisdiction to be invalid, illegal, or unenforceable for any reason, such provision shall be eliminated or limited to the minimum extent such that the remaining provisions of the Terms will continue in full force and effect.

17. Limitation on Time to File Claims

Any cause of action or claim you may have arising out of or relating to these Terms or our Services must be commenced within one (1) year after cause of action accrues, otherwise, such cause of action or claim is permanently barred.

18. International and Cross-State Considerations

Our Services are intended for U.S. residents in states where our providers are licensed. If you access our services from another state or country, you are responsible for ensuring compliance with local laws. We do not guarantee service availability outside eligible states. For international users, additional terms may apply to comply with laws like the EU's General Data Protection Regulation (GDPR). Contact us for details.

19. Assumption of Risks

You agree and understand that you assume all risks when using the Services, including, without limitation, any and all risks of injury and death.

20. Disclaimer of Warranties

You understand that we cannot and do not guarantee or warrant that the all the information provided by the Services is correct and complete. You are responsible for completing your own research on the Services. YOUR USE OF THE SERVICES IS AT YOUR OWN RISK. OUR SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED.

WE WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE CAUSED BY A DISTRIBUTED DENIAL-OF-SERVICE ATTACK, VIRUSES OR OTHER TECHNOLOGICALLY HARMFUL MATERIAL THAT MAY INFECT YOUR COMPUTER EQUIPMENT, COMPUTER PROGRAMS, DATA OR OTHER PROPRIETARY MATERIAL DUE TO YOUR USE OF OUR WEBSITE.

WE DISCLAIM ALL REPRESENTATIONS AND WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, NOT EXPRESSLY SET OUT IN THESE TERMS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-

INFRINGEMENT. IN ADDITION, WE MAKE NO REPRESENTATION, WARRANTY, OR GUARANTEE REGARDING THE SECURITY, RELIABILITY, ACCURACY, TIMELINESS, QUALITY, SUITABILITY, OR AVAILABILITY OF OUR SERVICES. WE DO NOT GUARANTEE THE QUALITY, SUITABILITY, SAFETY OR ABILITY OF ANY THIRD-PARTY PROVIDERS. YOU AGREE THAT THE ENTIRE RISK ARISING OUT OF YOUR USE OF OUR SERVICES REMAINS SOLELY WITH YOU, TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW.

THE FOREGOING DOES NOT AFFECT ANY WARRANTIES WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

21. Reliance on Information Posted

The information presented on or through the OHB's website is made available solely for general information purposes. We do not warrant the accuracy, completeness or usefulness of this information. Any reliance you place on such information is strictly at your own risk. We disclaim all liability and responsibility arising from any reliance placed on such materials by you to OHB's website, or by anyone who may be informed of any of its contents.

22. Trademarks

"OHB Trademarks" means all names, marks, brands, logos, product and service names, designs, trade dress, slogans and other designations OHB uses in connection with its Services.

You may not use, remove or alter any OHB's Trademarks, or co-brand your own products or materials with OHB Trademarks, without OHB's prior written consent. You acknowledge OHB's rights in OHB Trademarks and agree that any use of OHB Trademarks by you shall inure to OHB's sole benefit. You agree not to incorporate any OHB Trademarks or trademarks of its affiliates or licensors into your trademarks, service marks, company names, internet addresses, domain names, or any other similar designations, for use on or in connection with computer or internet-related products, services or technologies.

23. Assignment; Relationship

You may not assign any rights or obligations under these Terms without OHB's prior written approval. OHB may assign its rights and obligations under these Terms without your consent to: (i) a subsidiary or affiliate; (ii) an acquirer of OHB's equity, business, or assets; or (iii) a successor by merger. Any purported assignment in violation of this section shall be void.

No joint venture, partnership, employment, or agency relationship exists between you and OHB as a result of these Terms or your use of OHB's Services.

24. Headings

The headings contained in this Agreement are for reference only.

25. Force Majeure

OHB shall not be liable for any delay or failure in performance caused by circumstances beyond its reasonable control, including, without limitation, cancellations, tardiness, delays due to backorders, mail delays, customs delays, or lost shipments. We shall not be responsible to notify you in the event of such delays.

26. Entire Agreement

The Terms, including our Privacy Policy and any other terms and conditions incorporated herein or therein by reference constitute the sole and entire agreement between you and OHB with respect to the Services and supersede all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to the Services.

27. Contact Us

For questions, concerns, or to report issues, contact:

Original Health Blueprint LLC

P.O. Box 43251, Birmingham, AL 35243

Email: support@myhealthblueprint.com

We are committed to addressing your concerns promptly and in compliance with applicable laws.