

Terms and Conditions

Effective Date: May 5, 2025

Welcome to Original Health Blueprint LLC ("we," "us," or "our"), a peptide therapy clinic offering medically supervised health and wellness services. By accessing or using our services—whether through our website, mobile platform, telehealth services, or in-person—you agree to be bound by these Terms and Conditions ("Terms"). Please read them carefully, as they govern your use of our services and form a legally binding agreement.

1. Company Information

Our services are owned and operated by:

Original Health Blueprint LLC

P.O. Box 43251, Birmingham, AL 35243

Email: support@myhealthblueprint.com

2. Medical Disclaimer

We provide peptide therapy, medically supervised weight loss, and wellness programs under the supervision of licensed healthcare providers. These services are not a substitute for personalized medical advice from your primary healthcare provider. We strongly recommend consulting your physician before starting any peptide therapy or health-related program, as treatments may carry risks, including side effects or adverse reactions.

Peptide therapy may involve off-label use of medications or compounded peptides, which are subject to variability in quality and efficacy. You acknowledge that our services are not guaranteed to produce specific health outcomes.

We do not provide emergency medical care. In case of a health emergency, call 911 or seek immediate medical attention.

3. Eligibility and Use

To use our services, you must:

- Be at least 18 years old.
- Reside in a U.S. state where our providers are licensed to practice (contact us for eligible states).
- Provide accurate, complete, and current personal and medical information.

By signing up or engaging with our services, you certify that you meet these criteria and that all information provided is truthful. We reserve the right to refuse or terminate services if eligibility requirements are not met.

4. Informed Consent

Before receiving peptide therapy or other treatments, you must provide informed consent, acknowledging:

- The potential risks, benefits, and alternatives of peptide therapy, including side effects, off-label use, and variability in compounded medications.
- The need for ongoing monitoring and compliance with treatment plans.
- That treatment outcomes are not guaranteed.

Consent may be provided through a signed agreement, electronic acknowledgment during signup, or as part of your consultation process.

Contact support@myhealthblueprint.com for details.

5. User Obligations and Conduct

You agree to:

- Provide accurate and complete personal and medical information, including health history, current medications, and allergies.
- Follow treatment plans and instructions provided by our healthcare providers.
- Use medications only as prescribed and not share, resell, or misuse them.
- Notify us promptly of any adverse reactions or changes in your health status.
- Comply with all applicable laws and these Terms.

You are solely responsible for the accuracy of the information you provide. Providing false, omitted, or misleading information may result in health complications, termination of services, or other consequences, for which you assume full responsibility.

6. Health Risks and Limitation of Liability

Peptide therapy and related treatments carry inherent risks, including but not limited to side effects, allergic reactions, or lack of efficacy. While we take all reasonable steps to provide safe and effective care in accordance with medical standards, you acknowledge and accept these risks by using our services.

To the fullest extent permitted by law, Original Health Blueprint LLC, its owners, employees, contractors, affiliates, and web designers shall not be liable for any direct, indirect, incidental, special, or consequential damages, including but not limited to health complications, side effects, or death, arising from:

- Your use of our services, website, or telehealth platform.
- False, omitted, or misleading information provided by you.
- Services provided by third-party providers (e.g., laboratories, pharmacies, delivery services).
- Any errors, omissions, or delays in service delivery.

Our total liability, if any, shall not exceed the amount paid by you for the services in question. This limitation does not affect any liability that cannot be excluded under applicable law.

7. Regulatory Compliance

We comply with:

- The Health Insurance Portability and Accountability Act (HIPAA) for safeguarding your Protected Health Information (PHI).
- U.S. Food and Drug Administration (FDA) regulations, including those governing compounded medications and off-label use.
- Alabama state laws and applicable telehealth regulations in states where we operate.

If you access our services via telehealth, you acknowledge that our providers are licensed in the state where treatment is provided, and services may not be available in all states due to licensing restrictions.

8. Privacy Policy

All personal and medical information collected is handled in accordance with our [Privacy Policy](#), which outlines how we collect, use, disclose, and protect your data in compliance with HIPAA and other laws. Review the Privacy Policy before using our services.

9. Third-Party Services

We may refer you to third-party providers, such as laboratories (e.g., LabCorp), compounding pharmacies, or delivery services, for tests, medications, or other services. These providers are vetted for quality and compliance, but we are not responsible for their

practices, services, outcomes, or errors. Use of third-party services is at your own risk, and you should review their terms and policies.

10. Payment and Refund Policy

You agree to pay all fees for services, including consultations, medications, and lab work, as outlined during signup or consultation. Payment terms, including recurring charges for ongoing treatments, will be communicated in advance.

Refunds:

- Refunds may be issued for unfulfilled services (e.g., canceled consultations) at our discretion.
- No refunds will be provided for medications once dispensed or for services already rendered.
- To request a refund, contact support@myhealthblueprint.com within 7 days of the charge.

Non-payment may result in suspension or termination of services.

11. Termination of Services

We may suspend or terminate your access to our services at our discretion, with or without notice, for reasons including but not limited to:

- Non-compliance with these Terms or treatment plans.
- Providing false or misleading information.
- Misuse or resale of medications.
- Non-payment of fees.
- Conduct that poses a safety or legal risk to the clinic or others.

Upon termination, you must cease using our services, and any outstanding fees remain payable. We will notify you of termination via email or other reasonable means.

12. Changes to Terms

We reserve the right to update these Terms at any time to reflect changes in our practices or legal requirements. Updates will be posted on our website with a revised effective date and communicated to users via email or a website notice. Continued use of our services after changes constitutes acceptance of the revised Terms.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of Alabama, without regard to conflict of law principles. Any disputes arising from these Terms or your use of our services shall be resolved through:

- **Informal Negotiation:** Contact us at support@myhealthblueprint.com to resolve issues amicably.
- **Arbitration:** If unresolved, disputes will be settled by binding arbitration in Jefferson County, Alabama, under the rules of the American Arbitration Association. Each party shall bear its own costs.
- **Court Jurisdiction:** If arbitration is not applicable, disputes shall be subject to the exclusive jurisdiction of the courts in Jefferson County, Alabama.

14. International and Cross-State Considerations

Our services are intended for U.S. residents in states where our providers are licensed. If you access our services from another state or country, you are responsible for ensuring compliance with local laws. We do not guarantee service availability outside eligible states. For international users, additional terms may apply to comply with laws like the EU's General Data Protection Regulation (GDPR). Contact us for details.

15. Contact Us

For questions, concerns, or to report issues, contact:

Original Health Blueprint LLC

P.O. Box 43251, Birmingham, AL 35243

Email: support@myhealthblueprint.com

We are committed to addressing your concerns promptly and in compliance with applicable laws.